

# Operating instructions

## Mona Terminal



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## About this instruction manual

This instruction manual enables safe and efficient handling of the *Mona* terminal. This instruction manual is a component of the terminal and must be kept in the immediate vicinity of the terminal where it is accessible to personnel at all times.

Personnel must have carefully read and understood the instruction manual before beginning any work with the product. Compliance with the safety information and instructions provided in this instruction manual is an essential prerequisite for safe use of the product. In addition, the local occupational health and safety regulations and the general safety regulations for the area in which the terminal is used must be observed.

Illustrations in this instruction manual are intended for basic understanding and may deviate from the actual design.

The terminal only functions with the corresponding *MonaOS* software. Operation of the terminal is based on the software functions. The relevant instructions can be found in the software manual  *“Other applicable documents” on page 3.*

Clinomic customers will be informed if and when future revisions of this instruction manual are made available.

## Copyright

The content of this instruction manual is protected by copyright. Use of this content is permitted within the context of using the terminal. Any other use is prohibited without the written approval of Clinomic GmbH.

## Other applicable documents

The documents listed below apply in addition to this instruction manual.

Document	Note
MonaOS software manual – AI assistance software for intensive care	Note the software version level of MonaOS
Manual for remote users of MonaOS – telemedicine web interface	Note the software version level of MonaOS
Spring arm24 SKYDOQ instruction manual	The spring arm24 Standard version (STD) is used with an appropriate adapter.
Data sheet for Intel 9260.NGWG	Wireless Wi-Fi Bluetooth adapter
Data sheet for TWN4 MULTI-TECH 3 LF	RFID chip reader
Data sheet for Quectel RM500Q-GL	5G module

**Product monitoring**

In the interests of monitoring our products, we are interested in information and experience relating to use of the terminal and this instruction manual. We would therefore be very grateful for relevant feedback. If you are unsure about any of the information given in this instruction manual, please feel free to contact us.

If you experience any serious incidents involving the product, please contact Clinomic GmbH without delay, as well as the responsible authorities in the EU Member State, where relevant.

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**A Declaration of conformity ..... 47**

# 1 Structure and function

## 1.1 Functional description

### Area of application

The *Mona* terminal is an assistance system for intensive care units that helps nursing staff and doctors provide patients with the best possible care. It consists of the terminal and the *MonaOS* software operated on the terminal.

The system can be used for all patients being treated in an intensive care unit. It provides various functions – depending on which *MonaOS* software version is used – to aid medical documentation in intensive care units.

### Point of use and interaction

The terminal can be attached to a wall or ceiling bracket in the relevant care environments (accident and emergency units, intensive care units, operating theatres, anaesthetic recovery rooms etc.).

The terminal is operated using a touch screen.



*Depending on which version of MonaOS is used, other interactive features may be available.*

### Interfaces and system connection

The system is connected to the hospital's digital infrastructure (hospital information and auxiliary systems) using a wireless LAN or LAN connection.

In addition, the terminal has the following wireless connections that are used for the enhanced functions and for the access authorisation process:

Technology	Use	Additional information
RFID	User authentication with RFID tags	↳ "TWN4 MULTITECH 3 LF (RFID chip reader)" on page 34
4G	Data transmission for video calls	↳ "Quectel RM500Q-GL (5G module)" on page 34
Bluetooth	Communication with other devices	↳ "Intel 9260.NGWG (wireless Wi-Fi Bluetooth adapter)" on page 33

## 1.2 Functional elements and connections

### Front

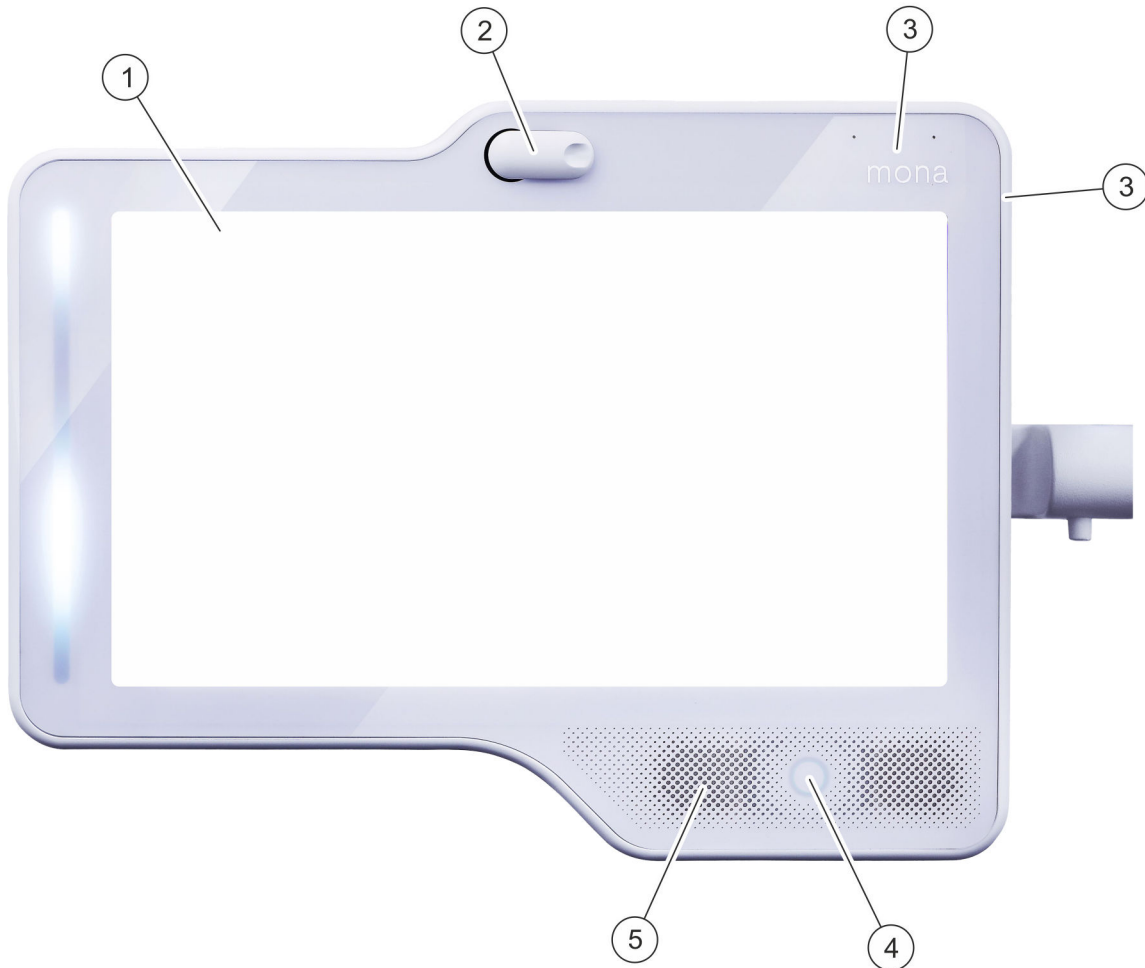


Fig. 1: Front view

- 1 Touch screen
- 2 Camera
- 3 Front microphones (2x)

- 4 RFID recognition
- 5 Loudspeaker



## Back

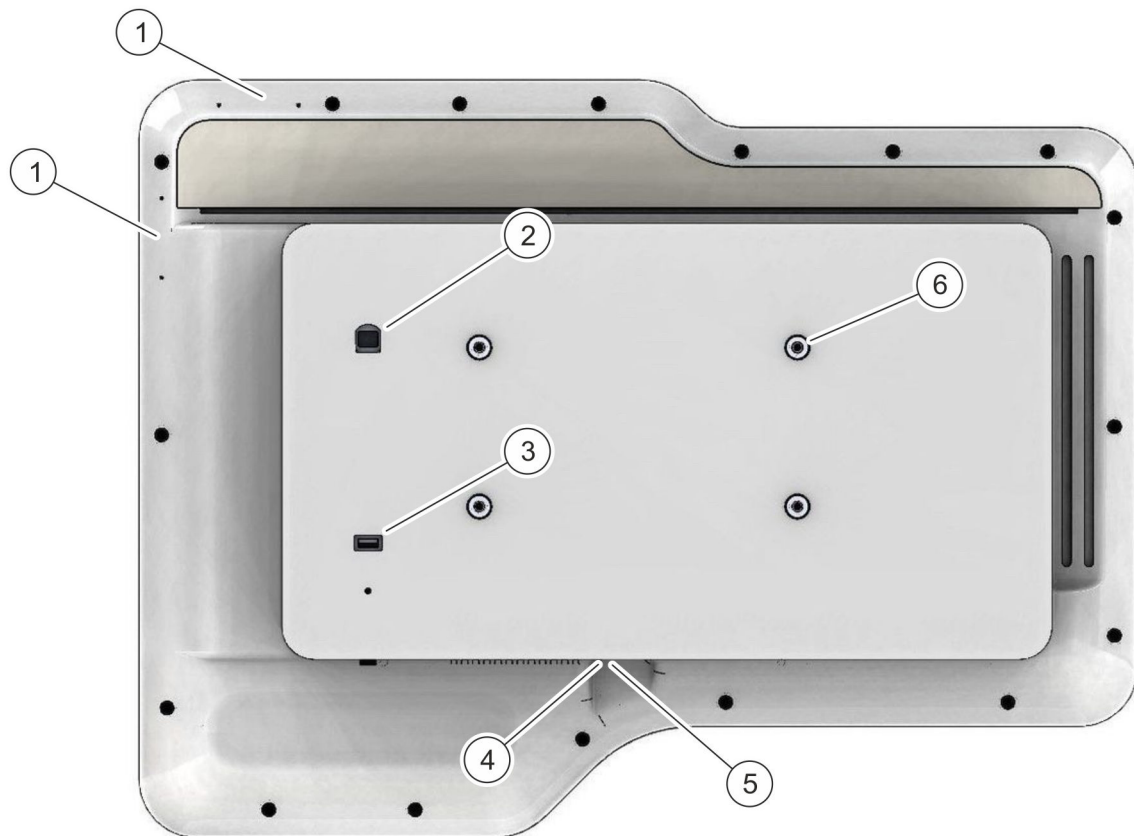


Fig. 2: Rear view

- |   |  |   |  |
|---|--|---|--|
| 1 | Rear microphones (2x)                    | 4 | Power connection (on the underside)          |
| 2 | Ethernet connection (network connection) | 5 | On/off switch                                |
| 3 | USB-A port                               | 6 | Fastening screw thread for VESA adapter (4x) |

### Touch screen (Fig. 1/1)

The software is operated by tapping the touch screen with your finger.

### On/off switch (Fig. 1/5)

The terminal is switched on and off at the on/off switch.

### Lighting



*The terminal features ambient lighting. The lighting can light up when you interact with the terminal, in order to provide feedback to the user.*

*See the software manual.*

### 1.3 Scope of delivery

- *Mona* terminal
- Instruction manual

## 2 Safety

### 2.1 Symbols in this instruction manual

#### Safety information

Safety information is indicated in this instruction manual by symbols. The safety information is introduced by signal words that indicate the magnitude of the hazard.

In order to avoid accidents, injuries and property damage and to ensure the greatest possible patient safety, always follow the safety instructions and proceed with caution.



#### **DANGER!**

This combination of symbol and signal word indicates an imminently hazardous situation that will result in death or severe injuries if it is not avoided.



#### **WARNING!**

This combination of symbol and signal word indicates a potentially hazardous situation that may result in death or severe injuries if it is not avoided.



#### **CAUTION!**

This combination of symbol and signal word indicates a potentially hazardous situation that may result in minor or slight injuries if it is not avoided.



#### **NOTICE!**

This combination of symbol and signal word indicates a potentially hazardous situation that may result in property damage and/or environmental damage if it is not avoided.





#### Tips and recommendations



*This symbol highlights useful tips and recommendations, as well as information that helps ensure efficient and trouble-free use of the device.*

#### Signs in this document

The following signs are used in this instruction manual to highlight instructions, results, lists, cross-references and other elements:

Sign	Explanation
	Step-by-step instructions
	Results of actions
	References to sections of this instruction manual
	Lists with no specified order

## 2.2 Intended purpose

The *Mona* terminal enables efficient interaction between medical specialists within an intensive care unit by making appropriate hardware and software components available on a single device, in order to support medical specialists in providing treatment.

The *Mona* terminal is a device that provides the hardware and operating system infrastructure for the *MonaOS* software. The *Mona* terminal is designed to be used in combination with the *MonaOS* software.

The *Mona* terminal supports the *MonaOS* software in the following areas:

- Medical documentation by means of voice recognition, hardware and software components, and modules
- Displaying information that is created and controlled by *MonaOS* on special monitors and screens
- Providing a user interface runtime environment for operating the *MonaOS* software
- Providing the computing infrastructure for the *MonaOS* software

The precise scope of functions is defined by the version of the *MonaOS* software that is used.

The intended purpose includes compliance with all the information in this instruction manual.

Any use beyond or other than the intended purpose is considered misuse.


**WARNING!**
**Danger in the event of misuse!**

Misuse of the terminal can result in hazardous situations.

- Never use the terminal for mobile emergency care (e.g. ambulance).
- Never use the terminal in residential care.
- Never allow unauthorised persons to access the terminal.
- Never open the terminal's housing.
- Do not stack the terminal with other devices.
- Never lay the power supply cables for other devices across the terminal or wind them around the terminal's mounting elements.

**Indications**

The terminal can be used in combination with the *MonaOS* software for all patients who are treated in an intensive care unit.

**Contraindications**

There are no contraindications or exceptions to the use of the terminal in combination with the *MonaOS* software.

**Reciprocal effects**

There are no reciprocal effects in the use of the terminal in combination with the *MonaOS* software.

**Further intended purpose**

A further intended purpose is regular cleaning of the terminal by means of wipe disinfection once per shift.

**Personnel characteristics**

We differentiate between the following groups of persons who are authorised to operate the terminal as specialist personnel:

Medical specialists (principal operators)	Doctors and nursing staff in intensive care units
Service staff (secondary operators)	Specialists responsible for installation, updates and configuration
	Specialists responsible for disinfecting medical devices



*Not all groups of persons are relevant to this instruction manual.*

## Patient characteristics

The patients are critically ill patients who are being treated in an acute care unit, such as an accident and emergency unit, intensive care unit, operating theatre, anaesthetic recovery room etc.

Use of the terminal in combination with the *MonaOS* software is not restricted to specific illnesses, comorbidities or demographic characteristics.

## 2.3 Residual risks

### Electric current



#### **DANGER!**

#### **Risk of fatal electric shock!**

Contact with live parts poses an immediate danger of fatal electric shock. Damage to the device or the power supply cable can be life-threatening.

- Make sure that the building's mains connection has a 4 kV isolation barrier (network isolator).
- Only connect the device to a mains supply with a protective earth conductor.
- To isolate the device from the mains supply, unplug the power supply cable.
- Keep moisture away from the device and the power supply cable. Failure to do so can result in a short circuit.
- If the device is damaged, switch it off immediately, put it out of use and arrange for repairs.
- If the power supply cable is damaged, switch off the device immediately and replace the power supply cable.
- Have defective devices repaired by Clinomic customer service only.

**Risk of infection**

**WARNING!**
**Risk of infection in the event of insufficient hygiene and disinfection!**

There is a risk of infection in the event of contact with parts of the device that have not been cleaned and disinfected.

- Clean and disinfect the device at least once per shift ↪ *Chapter 5.3 “Cleaning and disinfecting the terminal” on page 27*. If local circumstances require more frequent cleaning and disinfection, clean and disinfect the device more often accordingly.
- The device may only be cleaned with the described cleaning materials as described in ↪ *Chapter 5.3 “Cleaning and disinfecting the terminal” on page 27*.
- Note the information on the type of disinfection and the disinfectants to use.

## Electromagnetic compatibility

**WARNING!****Danger due to failure to comply with the electromagnetic compatibility requirements!**

Medical electrical equipment is subject to specific electromagnetic compatibility (EMC) requirements. Failure to comply with the safety requirements can result in malfunctioning of the device and it poses a risk of adverse effects on other equipment, which can in turn result in damage, malfunctions or even total failure, with corresponding dangers to patients.

Make sure that the device is installed and operated in accordance with the following specifications:

- Only use connecting cables recommended by the manufacturer ↪ *Chapter 8.4 “Accessories” on page 34.*
- Do not use any accessories other than those described and sold by the manufacturer. Spare parts that have not been produced or approved by the manufacturer may increase electromagnetic interference emissions or impair the device’s electromagnetic immunity.
- Wearable HF communication devices (including peripheral devices such as antenna cables and external antennas) should not come closer than 30 cm (12 inches) to any component of the *Mona* terminal, including the cables and lines as specified in these instructions ↪ *Chapter 8.9.3 “Recommended safety distances” on page 39.* Otherwise the performance of the device can be affected.
- The use of this device with neighbouring devices or stacked with other devices should be prevented, as it could result in incorrect operation. If such an application is required, this device and the other devices should be monitored to ensure that the devices behave normally.
- The operator and the patient must not come into physical contact with one another while the device is being operated.



**Unsuitable spare parts and accessories**

**WARNING!**
**Risk of injury due to the use of unsuitable spare parts or incorrect accessories!**

Using unsuitable or faulty spare parts or accessories can result in dangers to personnel, as well as damage, malfunctions or complete failure.

- Only use genuine spare parts and accessories from Clinomic or approved by Clinomic  
     ↳ *Chapter 8.4 “Accessories” on page 34.*
- Do not make any technical modifications.
- If in doubt, always contact Clinomic customer service.

**Falling**

**CAUTION!**
**Risk of injury from falling device!**

If the device is not properly mounted, it may fall down and cause injuries.

- Only mount the device on a spring arm designed for that purpose, using the corresponding adapter plate  
     ↳ *Chapter 8.4 “Accessories” on page 34.*
- Make sure that the device is fastened properly during the course of installation.

**2.4 Property damage**
**USB port**

**NOTICE!**
**Overloading of the USB ports if unsuitable peripheral equipment is connected!**

If equipment with a high current consumption is attached to the USB port, it may cause overloading and damage to the USB port.

- Do not operate any USB devices on the USB port. The USB port is intended solely for service tasks performed by Clinomic customer service.

## Electrostatic discharge



### NOTICE!

#### Damage to the microphones if handled incorrectly!

Improper handling may result in electrostatic discharge, which can damage the built-in microphones.

- Do not touch the microphone openings on the terminal.



*Electrostatic discharge cannot impair any of the fundamental device functions.*

## Liquids



### NOTICE!

#### Damage to the terminal if liquids penetrate it!

Liquids can enter the terminal through slots and openings in the housing and cause damage.

- Do not store any liquids in the immediate vicinity of the terminal that could spill into the terminal if knocked over.
- When disinfecting the terminal, use only surface disinfection, not spray disinfection.
- When disinfecting the terminal, make sure that liquid disinfectant does not leak into the terminal through slots and openings.

## 2.5 Specialist qualifications



### WARNING!

#### Danger if personnel are insufficiently qualified!

If unqualified personnel carry out work or make adjustments on the terminal, there is a risk of injury and property damage.

- All work and adjustment on and to the terminal must be carried out by qualified specialists only.
- Keep unqualified personnel away from the terminal.

## Qualifications

This instruction manual specifies the following personnel qualifications for different areas of activity:

### **Medical specialists (principal operators)**

The medical specialists (principal operators) are doctors and nursing staff in intensive care units. Thanks to their professional education, medical specialists are able to carry out the duties entrusted to them.

### **Service personnel (secondary operators)**

Service personnel are Clinomic employees or personnel trained by Clinomic who are responsible for IT administration (installation, configuration, updates) (hospital IT department). Thanks to their professional education and specific training, service personnel are able to carry out the duties entrusted to them.

The group of secondary operators also includes specialists who are responsible for disinfecting medical devices.

Only persons who can be expected to perform their tasks reliably are permitted as personnel. Persons whose reactions are impaired, e.g. due to drugs, alcohol or medication, are not permitted.

When selecting personnel, observe the locally applicable age-specific and professional regulations.

## 2.6 Necessary equipment and resources

The following equipment is needed for certain activities on the device:

### **Hexagon socket wrench SW4**

Hexagon socket wrench with wrench size 4

### **Torque wrench, tightening torque at least 10 Nm**

Torque wrench with a tightening torque of at least 10 Nm

The following resources are needed for certain activities on the device:

### **Disposable disinfectant wipes**

Disposable disinfectant wipes for wiping surfaces that require medical disinfection.

### **Fastening screws: 4 pieces; M5x20; A2-70 DIN 912 (included in scope of delivery of spring arm)**

Fastening material for installation of the terminal on the spring arm

### **Surface disinfectant**

Approved disinfectant for medically disinfecting surfaces.

### **Washers: 4 pieces; washer ISO 7089-5-200 HV-A2 (included in scope of delivery of spring arm)**

Fastening material for installation of the terminal on the spring arm



*If special equipment or resources are necessary for specific activities, these are specified at the start of the respective chapter.*

## 2.7 Environmental protection



### **ENVIRONMENT!**

#### **Danger to the environment due to improper handling of environmentally hazardous substances!**

If environmentally hazardous substances are handled incorrectly, in particular if they are disposed of incorrectly, there is a risk of severe damage to the environment.

- Always comply with the information specified below on handling and disposing of environmentally hazardous substances.
- If environmentally hazardous substances are accidentally released into the environment, take suitable measures immediately. If in doubt, inform the local authority of the damage and enquire about suitable measures.

### **Electronic components**

Electronic components may contain environmentally hazardous or recyclable substances or modules. Collect electronic components separately and have them recycled or disposed of by authorised disposal specialists only.

### **Packaging materials**

Packaging materials are valuable raw materials and can in many cases be reused or usefully treated and recycled. If you plan to transport the terminal or place it in storage, it is useful to retain the original packaging.

- Recycle or dispose of unneeded packaging materials in an environmentally sound manner.
- Observe the locally applicable disposal regulations. If in doubt, arrange for a specialist company to dispose of the materials.

### 3 Transport and storage

#### Transport packaging and reuse

The terminal is packed in a cardboard box on delivery. The packaging is intended to protect the terminal against transport damage, corrosion and other damage until it is installed.

Only remove the packaging shortly before installation and, if applicable, retain it for later use in case the terminal needs to be put back into storage or transported.

#### Transport

If the terminal needs to be transported again, package the terminal well and subject it to as little vibration as possible during transport.

Note the storage conditions ↪ *“Storage” on page 21.*

#### Storage

Store the terminal under the following conditions:

- Do not store near aggressive media.
- Avoid mechanical shocks.

#### Store in dry conditions



Protect the medical device against moisture and store in dry conditions.

#### Keep away from sunlight



Protect the medical device against direct sunlight.

#### Temperature range



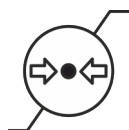
Store the medical device between -20 and 60 °C.

#### Humidity



Store the medical device at a maximum relative humidity of 15 to 95%.

#### Air pressure



Store the medical device at an air pressure of 570 to 1060 hPa (427 to 795 mmHg).

## 4 Installation and connection

### 4.1 Preparing and configuring the terminal

Personnel: ■ Service personnel (secondary operators)

Requirements:

- The Clinomic devices and server are located in the hospital.
- Clinomic employees have access to the hospital's IT infrastructure (via VPN or on site).



*A separate terminal is needed for each patient bed and it must be configured accordingly.*

To prepare and configure the terminal, proceed as follows:

1. ➤ Configure the terminal's network connections in accordance with the hospital's specifications.
2. ➤ Have the Mona Bridge/Core system component installed by Clinomic employees.
  - ⇒ The Mona Bridge/Core system component is ready for use.
3. ➤ Have the terminal configured and verified by Clinomic employees.
  - ⇒ The terminal is ready for use.

### 4.2 Installing the terminal

Personnel: ■ Service personnel (secondary operators)

Special tool: ■ Hexagon socket wrench SW4  
 ■ Torque wrench, tightening torque at least 10 Nm

Materials: ■ Fastening screws: 4 pieces; M5x20; A2-70 DIN 912 (included in scope of delivery of spring arm)  
 ■ Washers: 4 pieces; washer ISO 7089-5-200 HV-A2 (included in scope of delivery of spring arm)

Requirements:

- The spring arm is installed in line with all the manufacturer's specifications.
- All the connecting cables have been routed.



The terminal can be mounted on a spring arm with the help of a VESA adapter.

To install the terminal, proceed as follows:

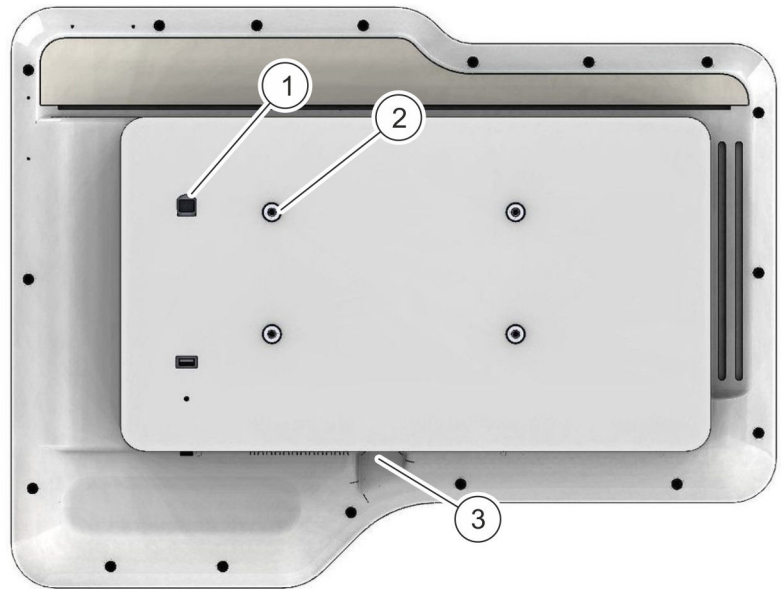


Fig. 3: Fastening the VESA adapter to the terminal

- 1 Ethernet connection
- 2 Fastening screw thread for VESA adapter
- 3 Power connection

1. ➔ Screw the terminal to the VESA adapter using the four screws (M5x20) and the four fastening screw threads (Fig. 3/2) on the back of the terminal. Use one washer for each screw.



For the correct fastening holes, see the illustration in the quick guide enclosed with the spring arm.

2. ➔ Tighten screws crosswise with the torque wrench.



**Tightening torque**  
at least 2.5 Nm

3. ▶ Install the VESA adapter together with the screwed-on terminal onto the spring arm.



Observe the instructions for the spring arm.

4. ▶



**CAUTION!**

**Risk of injury from falling terminal!**

Make sure it is held securely. The terminal must be firmly connected to the spring arm.

5. ▶



**DANGER!**

**Risk of fatal injury if the network connection is installed incorrectly!**

In the case of copper-based network cables, if the cable screen or the conductor cores are damaged, there is a risk of unexpected electrical connection with other live parts of the mains network. This can result in stray currents that could have fatal consequences for users and patients.

- Before connecting the device, make sure that the building's mains connection has a 4 kV isolation barrier (network isolator).

Plug the Ethernet cable (network cable) into the Ethernet connection (Fig. 3/1) on the back of the terminal.

6. ▶ Plug the power supply cable into the power connection on the underside of the terminal (Fig. 3/3).

7. ▶ Switch on the terminal (↪ *Chapter 5.1 "Switching the terminal on and off" on page 25*).

⇒ The terminal is ready for use if it switches on and a network connection is present.



## 5 Operation

### 5.1 Switching the terminal on and off

- Personnel:
- Medical specialists (principal operators)
  - Service personnel (secondary operators)

The terminal has an on/off switch on the underside of the housing. To switch the terminal on and off, proceed as follows:

#### Switching on

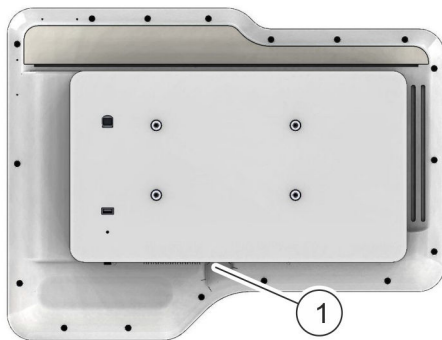


Fig. 4: On/off switch on the terminal

1. ➤ Press the on/off switch (Fig. 4/1) to switch the terminal on.
  - ⇒ The terminal starts the software. The procedure may take a while.

#### Switching off

2. ➤
 

**NOTICE!**  
Data loss if device is switched off too soon!

Make sure that the entries you have made have been saved in the software.

3. ➤ Press the on/off switch (Fig. 4/1) to switch the terminal off.
  - ⇒ The terminal is switched off.

### 5.2 Operating the terminal

- Personnel:
- Medical specialists (principal operators)
  - Service personnel (secondary operators)

Requirement:

- You have washed and disinfected your hands before operating the terminal.

You can operate the terminal using the touch screen. You operate the touch screen by touching it with your fingers.



*Depending on which version of MonaOS is used, other interactive features may be available.  
See the software manual.*

To operate the terminal from the touch screen, proceed as follows:

## Selecting screen elements



Fig. 5: Terminal with touch screen

1. ➤ To select the buttons, menus, symbols and input fields displayed on the touch screen and to operate the screen keyboard, tap the corresponding area on the touch screen.

## Moving the screen display

2. ➤ To move the displayed area of the screen, tap and hold a scroll bar and slide it in the desired direction with your finger (horizontally or vertically, depending on the scroll bar).



*Scroll bars are displayed when the screen elements do not all fit on the displayed area of the screen.*

*See the software manual.*

### 5.3 Cleaning and disinfecting the terminal

- |                       |   |
|-----------------------|---|
| Personnel:            | ■ Service personnel (secondary operators) |
| Protective equipment: | ■ Disposable gloves                       |
| Materials:            | ■ Disposable disinfectant wipes           |
|                       | ■ Surface disinfectant                    |


**NOTICE!**
**Damage to the terminal if disinfectant penetrates it!**

Liquid disinfectant can enter the terminal through slots and openings in the housing and cause damage.

- When disinfecting the terminal, use only surface disinfection, not spray disinfection.
- When disinfecting the terminal, make sure that liquid disinfectant does not leak into the terminal through slots and openings.

The terminal has to be cleaned and disinfected at least once a day and in accordance with the locally applicable requirements.

1. ➤ Soak an unused disinfectant wipe in surface disinfectant.
2. ➤ Disinfect the entire surface of the terminal with the disinfectant wipe. Take particular care when wiping the touch screen.



*Where applicable, observe the locally valid requirements for the disinfection method.*


3. ➤ Dispose of the used disinfectant wipe.
  - ⇒ The terminal is cleaned and disinfected.

## 6 Maintenance



*If used as intended, the terminal is largely maintenance-free.*

*The terminal service has to be cleaned at regular intervals and disinfected in accordance with local specifications.*

Interval	Maintenance work	Personnel
Daily or, depending on local specifications, multiple times per day	Disinfect the terminal  <i>Chapter 5.3 "Cleaning and disinfecting the terminal" on page 27</i>	Medical specialists (principal operators) Service personnel (secondary operators)
Monthly	Check the power supply cable for damage and replace if necessary	Service personnel (secondary operators)

## 7 Malfunions

### 7.1 List of possible malfunions



*In the case of error messages relating to the software, also consult the software manual.*

Fault description	Cause	Remedy	Personnel
The terminal does not switch on.	Power supply cable not plugged in or defective.	Check the power supply cable and replace if necessary.	Service personnel (secondary operators)
The terminal is not starting correctly.	Network cable not plugged in or defective.	Check the network cable and replace if necessary.	Service personnel (secondary operators)
	General network error.	Check the building's network connection and network connectivity.	Service personnel (secondary operators)
The terminal is not detecting any RFID tags.	System fault.	Reset the terminal ↪ <i>Chapter 7.2 "Rectifying system faults" on page 30.</i>	Medical specialists (principal operators) Service personnel (secondary operators)
	RFID tag defective.	Check the RFID tag on another terminal and replace if necessary.	Medical specialists (principal operators) Service personnel (secondary operators)
	Terminal is defective.	Have the terminal checked by Clinomic customer service.	Service personnel (secondary operators)
The terminal is unable to establish a video connection.	System fault.	Reset the terminal ↪ <i>Chapter 7.2 "Rectifying system faults" on page 30.</i>	Medical specialists (principal operators) Service personnel (secondary operators)
	Mobile network or internet connection not available.	Check mobile network availability and internet connection.	Service personnel (secondary operators)
	Terminal is defective.	Have the terminal checked by Clinomic customer service.	Service personnel (secondary operators)
The microphone or the terminal's audio playback is not working.	System fault.	Switch the terminal off and on again ↪ <i>Chapter 5.1 "Switching the terminal on and off" on page 25.</i>  If the problem persists, briefly disconnect the mains plug from the mains and then reinsert it.	Medical specialists (principal operators) Service personnel (secondary operators)
	Terminal is defective.	Have the terminal checked by Clinomic customer service.	Service personnel (secondary operators)

Fault description	Cause	Remedy	Personnel
The terminal is unable to connect to other devices.	Device incompatible or defective.	Check the device's function and the compatibility of the communication interface ↪ <i>Chapter 8.3 "Module specifications" on page 33.</i>	Service personnel (secondary operators)
	Device authentication failed.	Repeat the login procedure.	Service personnel (secondary operators)
	System fault.	Reset the terminal ↪ <i>Chapter 7.2 "Rectifying system faults" on page 30.</i>	Medical specialists (principal operators) Service personnel (secondary operators)
	Terminal is defective.	Have the terminal checked by Clinomic customer service.	Service personnel (secondary operators)
The terminal is not reacting to operator input.	System fault.	Reset the terminal ↪ <i>Chapter 7.2 "Rectifying system faults" on page 30.</i>	Medical specialists (principal operators) Service personnel (secondary operators)
	Terminal is defective.	Have the terminal checked by Clinomic customer service.	Service personnel (secondary operators)

## 7.2 Rectifying system faults

- Personnel:
- Medical specialists (principal operators)
  - Service personnel (secondary operators)

If a system fault is displayed on the terminal or the terminal no longer reacts to operator input, it may be necessary to restart the terminal.

To restart the terminal, proceed as follows:

1. ➤



### NOTICE!

**Data loss due to unnecessary restarting of the terminal!**

Make sure that the fault is not caused by incorrect operation of the software (e.g. dialogue not confirmed, user is not authorised for the function in question).



*Consult the software manual for information on incorrect operation.*

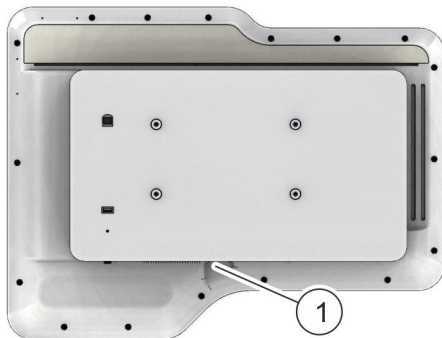


Fig. 6: On/off switch on the terminal

**2.** → If there is genuinely a system error, switch the terminal off and on again using the on/off switch on the back of the terminal (Fig. 6/1).

⇒ The terminal is restarted. The procedure may take a while.



*If the fault persists, inform IT administration and, if necessary, contact Clinomic customer service.*

## 8 Technical specifications

### 8.1 Information on the type plate

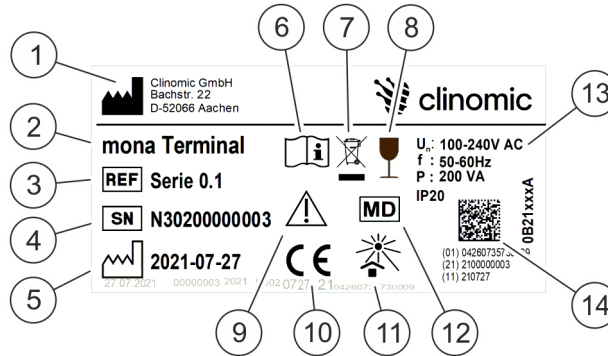


Fig. 7: Type plate

The type plate is located on the back of the terminal and it contains the following information.

1	Manufacturer of the medical device, with address
2	Name of the medical device
3	Manufacturer's catalogue number
4	Serial number of the medical device
5	Date of production for the medical device
6	Read the instruction manual before use
7	Do not dispose of electrical equipment in domestic waste
8	Device is fragile; handle with care
9	Observe the safety information in the instruction manual when handling the device
10	CE conformity
11	Protect from direct sunlight
12	Medical Device marking
13	Connected loads and degree of protection (see <a href="#">Chapter 8.6 "Performance data" on page 35</a> ) <ul style="list-style-type: none"> <li>■ U<sub>N</sub>: operating voltage</li> <li>■ f: mains frequency</li> <li>■ P: output</li> <li>■ IP: degree of protection</li> </ul>
14	QR code



## 8.2 Device classification

Classification	Category
Conformity	Directive 2014/53/EU (Radio Equipment Directive – RED) DIN EN 60601-1-2:2016
Device class (CISPR 11) acc. to DIN EN 60601-1-2:2016	Class B (Group 1)
Device class (CISPR 14-1) acc. to DIN EN 60601-1-2:2016	Not applicable
Device class (CISPR 32) acc. to DIN EN 60601-1-2:2016	Class B (Group 1)
Key characteristics acc. to DIN EN 60601-1-2:2016	Not applicable
Device for use exclusively in specially screened environments acc. to DIN EN 60601-1-2:2016	Not applicable
Fixed large device acc. to DIN EN 60601-1-2:2016	Not applicable
Device compatibility with HF surgical equipment acc. to DIN EN 60601-1-2:2016	Not applicable

## 8.3 Module specifications



*For more information on the module specifications, contact Clinomic directly.*

### Intel 9260.NGWG (wireless Wi-Fi Bluetooth adapter)

Specification	Value
Supported frequencies	2.4 G (2.4 GHz – 2.4835 GHz), 5G (5 GHz – 5.825 GHz)
Rate of transmission	1.73 Gbps
WLAN standard	IEEE 802.11a/b/g/n/ac
Bluetooth standard	Bluetooth 5.1

## TWN4 MULTITECH 3 LF (RFID chip reader)

Specification	Value
RFID technologies	125 kHz/134.2 kHz (LF)
Supported standards	ICT, IDTECK, Isonas, Keri, Miro, Nedap, PAC, Pyramid, Q5, T5557, T5567, T5577, TIRIS/HDX, TITAN (EM4050), UNIQUE, ZODIAC, Cotag, G-Prox2

## Quectel RM500Q-GL (5G module)



*In hardware version 1.1, the terminal's wireless connection is restricted to the 4G standard.*

Frequency	Frequency range
LTE-FDD	B1/B2/B3/B4/B5/B7/B8/B9/B12/B13/B14/B17/B18/B19/B20/B25/B26/B28/B29/B30/B32/B66/B71
LTE-TDD	B34/B38/39/B40/B41/B42/B43/B48
LAA	B46
WCDMA	B1/B2/B3/B4/B5/B6/B8/B19

Data transmission	Speed
LTE	DL 1.0 Gbps; UL 200 Mbps
WCDMA	DL 42 Mbps; UL 5.76 Mbps

## 8.4 Accessories

Designation	Version
Distributor block in wall mounting	WAGO 261-103
Distributor block in monitor bracket MC-1	WAGO 261-103
Power supply cable (on wall)	Shock-proof plug (CEE 7/7) > C13 low-heat device connection acc. to IEC-60320-C13 Cable type: H05VV-F3G 0.75 mm <sup>2</sup> Cable length: 3 m

Designation	Version
Power supply cable (on <i>Mona</i> )	C13 low-heat device connection acc. to IEC-60320-C13, angled Cable length: 0.5 m
Network cable	Patch cable acc. to TIA-568A Plug: 2 x RJ45
SKYDOQ spring arm	Standard version
Adapter plate	VESA

## 8.5 Dimensions and weight

Data	Value	Unit
Dimensions (L x W x H)	626.7 x 474.4 x 120	mm
Weight, approx.	19	kg

## 8.6 Performance data

Data	Value	Unit
Operating voltage	100 – 240	VAC
Mains frequency	50 – 60	Hz
Output	200	VA
Protection class	1	
Degree of protection	IP20	

## 8.7 External connection

Connection	Type
USB	Type A
Ethernet	RJ45
Low-heat device connection	IEC-60320 C13



*The USB port is intended solely for use with USB flash drives.*



*The building's mains connection must have a 4 kV isolation barrier (network isolator).*

## 8.8 Requirements for the ambient conditions

Specification	Value	Unit
Ambient temperature during operation	+10 to +40	°C
Air pressure during operation	795 to 1060	hPa
Relative humidity during operation RH	15 to 80	%

Environmental criterion	Requirement
Surrounding area	Intensive care unit
Lighting	Well illuminated
Ambient noise	Quiet, apart from acoustic signals from other devices
Climate	Air-conditioned rooms/wards
Working environment and social field of interaction	Low visitor traffic and little communication
Devices in the operating environment that are used together with the terminal	Devices that communicate with the terminal to exchange data
Furnishings	Typical for an intensive care unit
Disruptive factors	Exclusively acoustic alarm signals from other devices

## 8.9 EMC and requirements from the electrical standards

### 8.9.1 Electromagnetic compatibility (EMC) requirements

#### Notes



**NOTICE!**

This unit is not a life-saving or life-sustaining unit.


**NOTICE!**

The device may be operated only in the ambient conditions of intensive care units.

## 8.9.2 Electromagnetic immunity

### Information and manufacturer's declaration – emitted electromagnetic interference

This device is intended for use in the electromagnetic environment described below. The customer or user of this device must ensure that the device is used in the environment described.


Testing the emitted interference	Conformity	Electromagnetic environment – guidelines
HF emissions	CISPR 11, class B, group 1	This device uses HF energy exclusively for its internal functions. Its HF emissions are therefore very low and it is unlikely that adjacent electronic equipment will experience interference.  The device can be used in health care environments (e.g. hospitals, medical practices) that have a separate power supply.
Harmonics IEC 61000-3-2	Not applicable	
Voltage fluctuation (flicker) IEC 61000-3-3	Not applicable	



*The key characteristics of the device were not impaired by electromagnetic interference under test conditions.*

### Housing

Testing the immunity	IEC 60601 test level	Conformity	Electromagnetic environment – guidelines
Static electrical discharge IEC 61000-4-2	±8 kV contact discharge ±15 kV air discharge	Yes	The supporting surface should be made of wood, concrete or ceramic tiles. If the supporting surface is made of synthetic material, the relative humidity should be at least 30%.
Radiated HF disturbance variables acc. to IEC 61000-4-3	3 V/m 80 MHz to 2700 MHz	Yes	Where P is the maximum output rating of the transmitter in watts (W) according to the manufacturer's specifications, and d is the recommended separation distance in metres (m). The

Testing the immunity	IEC 60601 test level	Con-formity	Electromagnetic environment – guidelines
Near fields of wireless communication devices acc. to IEC 61000-4-3	9 – 28 V/m 385 – 5785 MHz	Yes	field strengths of stationary HF transmitters, according to the electromagnetic site investigation <b>a</b> , should be less than the conformity value in the individual frequency ranges <b>b</b> .  Interference can occur in the vicinity of devices that are marked with the following symbol:  .
Magnetic field at the mains frequency (50/60 Hz) IEC 61000-4-8	30 A/m X and Y direction	Yes	Magnetic fields at the mains frequency should exhibit levels that are typical for applications in a commercial or hospital environment.

**Note 1:** At 80 MHz and 800 MHz, the higher frequency range applies.

**Note 2:** These guidelines may not apply to all situations. Electromagnetic propagation is affected by absorption and reflection on surfaces, objects and persons.

**a:** The field strengths of stationary transmitters, e.g. base stations for wireless telephones (mobile/cordless) and land mobile radio installations, as well as transmitting equipment for amateur radio, MW and VHF radio transmission and TV transmission cannot be precisely forecast on a theoretical basis. In order to appraise the electromagnetic environment due to stationary HF transmitters, an electromagnetic site investigation should be considered. If the measured field strength at the site where the product is to be used exceeds the relevant HF conformity value specified above, the unit should be monitored to check normal operation. If abnormal performance is identified, further measures may be necessary, e.g. realigning or moving the product.

**b:** In the frequency range of 150 kHz to 80 MHz, the field strengths should be less than 3 V/m.

## AC connection

Testing the immunity	IEC 60601 test level	Con-formity	Electromagnetic environment – guidelines
Quick, electrical transients/signal sequences IEC 61000-4-4	± 2 kV (earth) ± 1 kV at 50 Ω 100 kHz repetition	Yes	
Voltage impulses/surges IEC 61000-4-5	± 0.5 kV, ± 1 kV (conductor – conductor, differential mode) ± 0.5 kV, ± 1 kV, ± 2 kV (conductor – earth, common mode)	Yes	The quality of the power supply must correspond to that of a typical commercial or hospital environment.

Testing the immunity	IEC 60601 test level	Con-formity	Electromagnetic environment – guidelines
Conducted HF disturbance variables acc. to IEC 61000-4-6	3 V/6 V RMS 150 kHz to 80 MHz 80% AM at 1 kHz	Yes	Portable and mobile radio equipment should not be used at a distance to the product (including its wires) of less than the recommended safety distance resulting from the transmission-frequency-specific equation.  Recommended safety distance: <ul style="list-style-type: none"> <li>■ <math>d = 1.2 \sqrt{P}</math></li> <li>■ <math>d = 1.2 \sqrt{P}</math>, 80 MHz to 800 MHz</li> <li>■ <math>d = 2.3 \sqrt{P}</math>, 800 MHz to 2.7 GHz</li> </ul>
Voltage drops, short interruptions and voltage fluctuations in the power supply lines IEC 61000-4-11  Only devices with plug-in power supplies with DC voltage transformation	0% UT: ½ period at 0, 45, 90, 135, 180, 225, 270 and 315 degrees  0% UT: 1 period at 0 degrees  70% UT: 25/30 periods at 0 degrees  0% UT: 250/300 periods at 0 degrees	Yes	The quality of the power supply should correspond to that of a typical commercial or hospital environment. If the device needs to remain in continuous operation even in the event of interruptions to the power supply, it should be connected to an uninterruptible power supply.

**Note 1:** UT is the mains AC voltage before applying the test level.

**Note 2:** 6 V for ISM band.

### 8.9.3 Recommended safety distances

Comply with the recommended safety distances between portable and mobile HF telecommunications devices (e.g. mobile phones) and the product, which is not life-sustaining.

The product is intended for operation in an electromagnetic environment in which HF disturbances are controlled. The customer or user of the product can help prevent electromagnetic disturbances by complying with the minimum distance between portable and mobile HF telecommunications devices (transmitters) and the product – depending on the rated output of the communication device, as specified below.

Rated output of transmitter (W)	Safety distance, depending on the transmission frequency		
	150 kHz to 80 MHz $d = 1.2 \sqrt{P}$	80 MHz to 800 MHz $d = 1.2 \sqrt{P}$	800 MHz to 2.7 GHz $d = 2.3 \sqrt{P}$
0.01	0.12	0.12	0.23
0.1	0.38	0.38	0.73
1	1.2	1.2	2.3

Rated output of transmitter (W)	Safety distance, depending on the transmission frequency		
	3.8	3.8	7.3
10	3.8	3.8	7.3
100	12	12	23

For transmitters with a maximum rated output that is not included in the table above, you can calculate the recommended safety distance  $d$  in metres (m) by applying the equation from the corresponding column, where  $P$  is the maximum rated output of the transmitter in watts (W) according to the transmitter manufacturer's specifications.

**Notes:** At 80 MHz and 800 MHz, the higher frequency range applies. These guidelines may not apply to all cases. The propagation of electromagnetic variables is affected by absorption and reflections on buildings, objects and people.

### Test specifications for immunity of the housing interface against wireless HF communications devices

Test frequency (MHz)	Band <sup>a)</sup> (MHz)	Service <sup>b)</sup>	Modulation <sup>b)</sup>	Max. output (W)	Distance (m)	Immunity test level (V/m)
385	380 – 390	TETRA 400	Pulse modulation <sup>b)</sup> 18 Hz	1.8	3	27
450	430 – 470	GMRS 460 FRS 460	Fm <sup>c)</sup> ± 5 kHz Deviation 1 kHz sine	2	3	28
710 745 780	704 – 787	LTE bands 13, 17	Pulse modulation <sup>b)</sup> 18 Hz	0.2	3	9
810 870 930	800 – 960	GSM 800 /900 TETRA 800 iDEN 820 CDMA 850 LTE band 5	Pulse modulation <sup>b)</sup> 217 Hz	2	3	28
1720 1845	1700 – 1990	GSM 1800 GSM 1900 CDMA 1900,	Pulse modulation <sup>b)</sup> 217 Hz	2	3	28



Test frequency (MHz)	Band <sup>a)</sup> (MHz)	Service <sup>b)</sup>	Modulation <sup>b)</sup>	Max. output (W)	Distance (m)	Immunity test level (V/m)
1970		DECT LTE bands 1, 3, 4, 25, UMTS				
2450	2400 – 2570	Bluetooth WLAN 802.11 b/g/n RFID 2450 LTE Band 7	Pulse modulation <sup>b)</sup> 217 Hz	2	3	28
5240	5100 – 5800	WLAN 802.11 a/n	Pulse modulation <sup>b)</sup> 217 Hz	0.2	3	9
5500						
5785						

**Note:** To achieve the immunity test level, the distance between the transmitting aerial and the ME device or ME system can be reduced to 1 m, if necessary. The test distance of 1 m is permitted in accordance with IEC 61000-4-3.

<sup>a)</sup> Some services only include uplink frequencies.

<sup>b)</sup> The carrier should be modulated with a square wave signal and a duty factor of 50%.

<sup>c)</sup> As an alternative to frequency modulation, a 50% pulse modulation at 18 Hz may be used. As this does not correspond to the current modulation, this would be the worst case.

## 9 Disposal

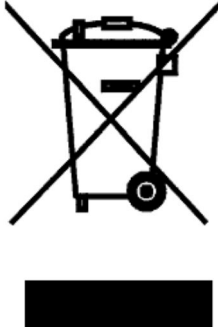


Fig. 8: Rubbish bin

Once the terminal has reached the end of its service life, it must be sent for environmentally sound disposal.

Do not dispose of the device in domestic waste.



### **ENVIRONMENT!**

#### **Danger to the environment due to improper disposal!**

Improper disposal can result in hazards to the environment.

- Have electronic scrap and electronic components disposed of by authorised specialists or send them to the manufacturer for disposal.
- If in doubt, seek advice on environmentally sound disposal from your local authorities or specialist disposal companies.

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## Appendix

## A Declaration of conformity

Manufacturer	Clinomic GmbH
Address	Clinomic GmbH Bachstr. 22 52066 Aachen
Product and version	Mona Terminal 1.1
EU Directives	<ul style="list-style-type: none"><li>■ Medical Device Directive 93/42/EEC</li><li>■ Directive 2014/53/EU of the European Parliament and Council (RED)</li><li>■ Directive 2011/65/EU of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS)</li></ul>

We, the manufacturer, Clinomic GmbH, declare under our sole responsibility that the Mona Terminal Version 1.1 is in conformity with the fundamental requirements and other applicable provisions of the above-mentioned EU Directives.



*This is an abbreviated version of the declaration of conformity. On request, we would be happy to send you the complete version.*